

A Citect User's Guide to navigating the AVEVA KNOWLEGDE & SUPPORT CENTER WEBSITE

November 2018



AVEVA™

AVEVA Solutions Limited
High Cross Madingley Road
Cambridge CB3 0HB
Tel +44 (0)1223 556655
Fax +44 (0)1223 556666

aveva.com

Table of Contents

1. NEW SUPPORT WEBSITE FOR CITECT/AMPLA USERS.....	3
2. FIND WHAT YOU'RE LOOKING FOR ON THE NEW WEBSITE.....	4
3. SET YOUR PRODUCT PREFERENCE.....	5
4. PRODUCT HUB	6
4.1. PRODUCT DOWNLOADS	6
4.2. UPDATES & PATCHES.....	7
4.3. WEB HELP	9
4.4. PRODUCT LIFE CYCLE	10
5. CONNECTIVITY HUB.....	11
5.1. DRIVER WEB	11
6. LICENSE ACTIVATION.....	12
6.1. LICENSE GENERATOR	12
7. TECH NOTES, FAQ	13
7.1. KNOWLEDGEBASE	13
8. COMMUNITY	14
8.1. SCADA TOOLBOX AND IDEAS/FORUM	14
9. TECHNOLOGY MATRIX	17
9.1. COMPATIBILITY MATRIX	17
10. SECURITY CENTRAL	18
11. CONTACT US	19
12. HOW TO VIDEOS.....	20
13. SUBSCRIPTION	20
14. TIPS & TRICKS	21
14.1. ADD DOWNLOAD/DOCUMENT ITS AS "FAVOURTIES"	21
14.2. SEARCH FOR DRIVERS VIA MANUFACTURE.....	22

1. New Support Website for Citect/Ampla Users

As of November 5th 2018, support for **Citect SCADA**, **Citect Historian** and **Ampla MES** products has transitioned to the [AVEVA Knowledge & Support Center website](#).

Support is no longer available through the [Citect Global Support](#) website – that site is now suspended, and customers trying to visit the site will automatically be redirected to the AVEVA Knowledge & Support Center.

The content on the Citect Support website has been migrated to the Knowledge & Support Center, so you can still gain access to all the knowledge resources and product-related content that you are used to referencing for your support needs, only now you will be able to access even more information.

The [Knowledge & Support Center](#) is AVEVA's one-stop technical support portal for most of our software products. There, you will be able to:

- find technical information and documentation;
- search the knowledge base;
- download products and updates/patches;
- log or track service requests;
- chat live with Support (for Premium and Elite Customer FIRST subscribers);
- access proactive support tools;
- collaborate in product specific online community forums;
- and much more...

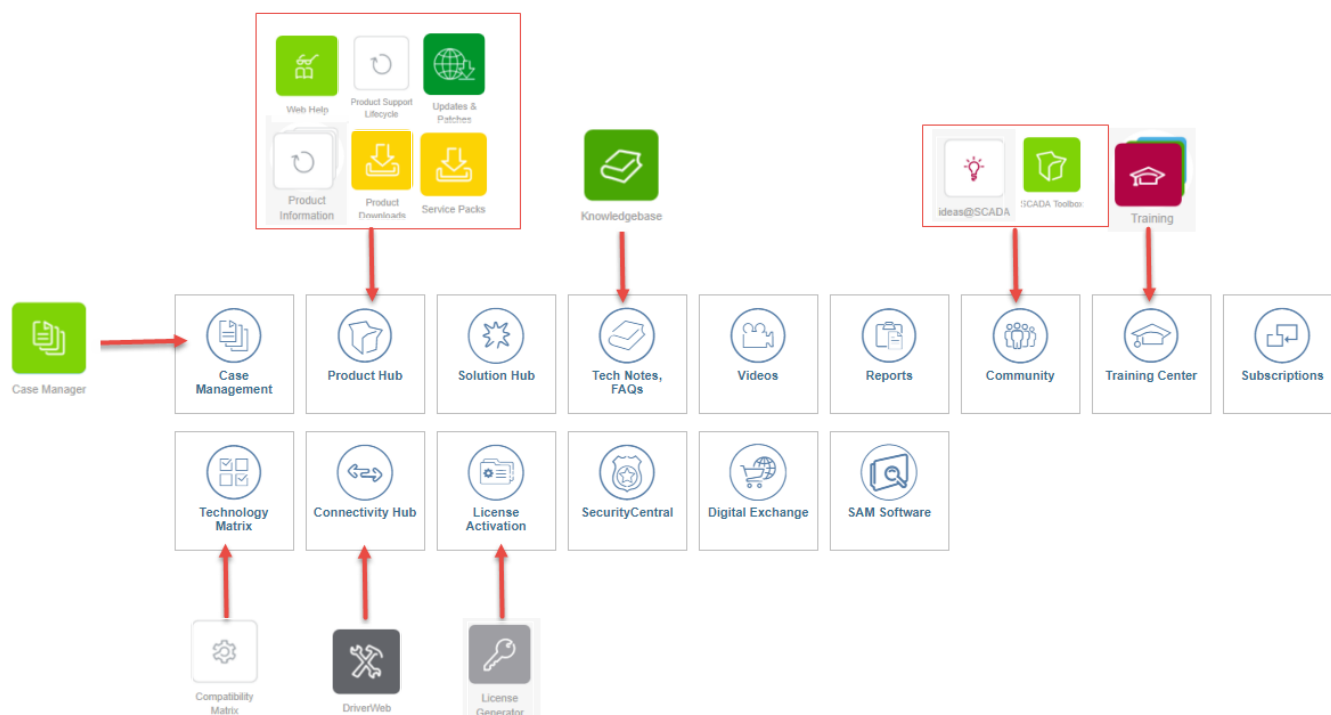
NOTE:

"If you have just registered and do not have access to the content you expect, please wait 24 hours as linking your web registration to the appropriate account with an existing CustomerFIRST agreement is a manual process.

You can check if your registration has been completed by viewing your profile page to see if you have a tech support ID and can see relevant account(s) at the bottom of the page with agreements for your required brand"

2. Find what you're looking for on the new website

Below is a mapping of the most commonly accessed content on the old Citect support website...and where you will find it on the new [Knowledge and Support Center](#) website.



3. Set your Product Preference

While not mandatory, setting Preferences can help customize your experience when browsing and searching for product specific content on the website. Having this specific will exclude content for all products, except the one/s you are interested in. As can be seen in the below example, Citect SCADA has been set as the default product. Once saved, only Citect SCADA related content will be presented to the user.

Please note: Preference settings are applied at User level and saved with your User Profile.

The screenshot shows the AVEVA Customer FIRST Software Release Collection (2018 v1) website. The user is logged in as Ruchi Manav (99910269). The 'Preferences' tab is selected, and the 'Product Preference' section is visible. The 'Citect (1 of 2)' checkbox is selected, and the 'Citect SCADA' checkbox is also selected. The 'Save' button is highlighted.

Product Preference

<input type="checkbox"/> Ampla (0 of 1)	<input type="checkbox"/> Avantis (0 of 7)	<input checked="" type="checkbox"/> Citect (1 of 2)	<input type="checkbox"/> InStep (0 of 6)
<input type="checkbox"/> Industry Software Suites (0 of 12)	<input type="checkbox"/> OASyS (0 of 6)	<input type="checkbox"/> SDO (0 of 5)	<input type="checkbox"/> SimSci (0 of 27)
<input type="checkbox"/> SimSuite (0 of 4)	<input type="checkbox"/> Skelta (0 of 3)	<input type="checkbox"/> Spiral (0 of 18)	<input type="checkbox"/> Wonderware (0 of 87)

☐ Citect Historian ☒ Citect SCADA

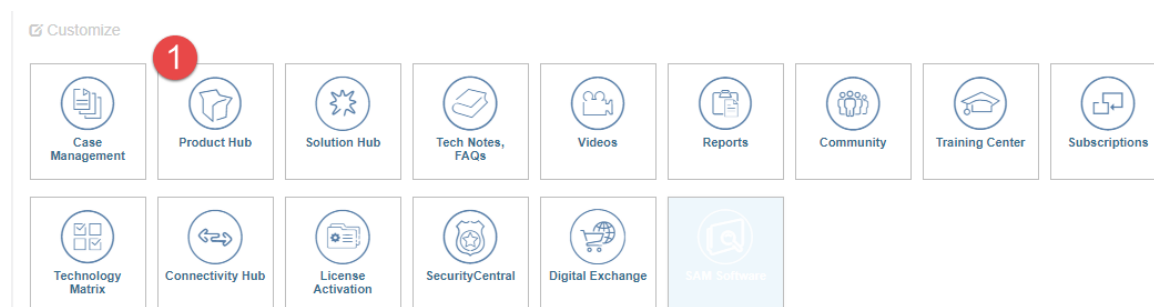
Restore Save

Annotations:

- 1: User profile icon
- 2: Preferences tab
- 3: Citect (1 of 2) checkbox
- 4: Citect SCADA checkbox
- 5: Save button

4. Product Hub

4.1. Product Downloads



Product Hub

This page lists all product, Service Pack, Update and utility releases, including product documentation and videos. You can sort the columns options in the left panel. Click the **Related Tech Notes, FAQs** button to view the Tech Notes and FAQs related to the selected products.

Important: Since Windows regards downloaded files as potentially unsafe, it will block the file from executing after it has been downloaded. mounting the *.iso file, unblock the file by right-clicking to access Properties, then click **Unblock**

Looking for Wonderware connectivity servers and Citect driver downloads? Click [HERE](#).

Looking for product bundles, Industry Applications and Aquis/Termis downloads? Click [HERE](#).

Filters

Reset

SCADA 2018

Products

☐ Select All
☐ Ampla
☐ Avantis
☒ Citect
☐ InStep
☐ OASys
☐ SDO
☐ SimSci
☐ SimSuite

Downloads

Documents

Videos

Page 1 of 1. [Total: 1 items]

Citect SCADA 2018

Multiple versions and file types are available for this product. Click on the main product title to 09 Oct 2018
 Version: 2018 Update 02 (Oct 2018) | Size: 175.78 MB | Product Line: Citect
 Citect SCADA 2018

Citect SCADA 2018

2018 Update 02 (Oct 2018)

Citect



Details

Citect SCADA 2018

Previous Versions

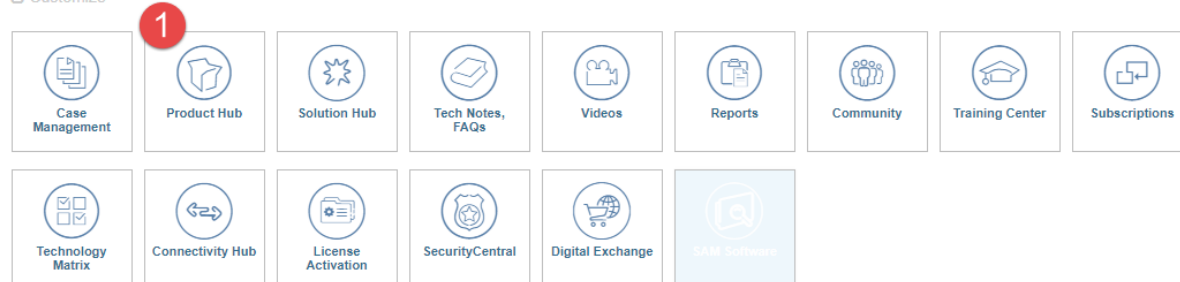
Patch requires Customer FIRST agreement

2018 Update 01 (Sept 2018)	13 Sep 2018 156.25 MB	🔖	📄
2018 (ISO)	06 May 2018 1.78 GB	🔖	📄
2018 (ZIP)	06 May 2018 1.78 GB	🔖	📄

Release

4.2. Updates & Patches

 Customize



Product Hub

This page lists all product, Service Pack, Update and utility releases, including product documentation and videos. You can sort the columns and refine the list using the options in the left panel. Click the **Related Tech Notes, FAQs** button to view the Tech Notes and FAQs related to the selected products.

Important: Since Windows regards downloaded files as potentially unsafe, it will block the file from executing after it has been downloaded. Before unzipping the *.zip or mounting the *.iso file, unblock the file by right-clicking to access Properties, then click **Unblock**

Looking for Wonderware connectivity servers and Citect driver downloads? Click [HERE](#).

Looking for product bundles, Industry Applications and Aquis/Termis downloads? Click [HERE](#).

Filters Reset

Title...

Products

- ☐ Select All
- ☐ Ampla
- ☐ Avantis
- ☒ Citect 1
- ☐ InStep
- ☐ OASyS
- ☐ SDO
- ☐ SimSci
- ☐ SimSuite
- ☐ Skelta
- ☐ Spiral
- ☐ Wonderware

Download Type

- ☐ Select All
- ☐ Add On
- ☐ Demo Application
- ☐ Documentation
- ☐ Full Product
- ☐ Industrial Computers and Compact Panels
- ☐ Industry Pack or Industry Application
- ☐ Other
- ☐ Partner product
- ☒ Patch, Service Pack, Update 2
- ☐ Script Function, Utility

Date Range

Start Date

End Date

3 Apply

Downloads Documents Videos

Page 1 of 8. [Total: 79 items]

Vijeo Citect 2015 Patch

Multiple versions and file types are available for this product. Click on the main product title to view the details.

12 Nov 2018

Version: 2015 SP1 Patch 35 | Size: 143.05 MB | Product Line: Citect

Vijeo Citect 2015

Citect SCADA 2015 Patch

Multiple versions and file types are available for this product. Click on the main product title to view the details.

12 Nov 2018

Version: 2015 SP1 Patch 35 | Size: 142.88 MB | Product Line: Citect

Citect SCADA 2015

Citect SCADA 2016 Update 4

Multiple versions and file types are available for this product. Click on the main product title to view the details.

12 Nov 2018

Version: 2016 Update 23 (Nov 2018) | Size: 166.46 MB | Product Line: Citect

Citect SCADA 2016

Citect SCADA 2018 Update

Multiple versions and file types are available for this product. Click on the main product title to view the details.

12 Nov 2018

Version: 2018 Update 03 (Nov 2018) | Size: 175.88 MB | Product Line: Citect

Citect SCADA 2018

Citect SCADA 2016 Update
2016 Update 23 (Nov 2018)
Citect

Download

Read Me

Digital Exchange

Click on "Read Me" first to enable the download button

Details

Citect SCADA 2016

Previous Versions

2016 Update 22 (Oct 2018) <small>09 Oct 2018 165.28 MB</small>		
2016 Update 21 (Sep 2018) <small>12 Sep 2018 164.86 MB</small>		
2016 Update 20 (Aug 2018) <small>15 Aug 2018 164.89 MB</small>		
2016 Update 19 (Jul 2018) <small>11 Jul 2018 164.45 MB</small>		

Previous versions are available from this list

Version Notes

Citect SCADA 2016 Update (November 13, 2018)

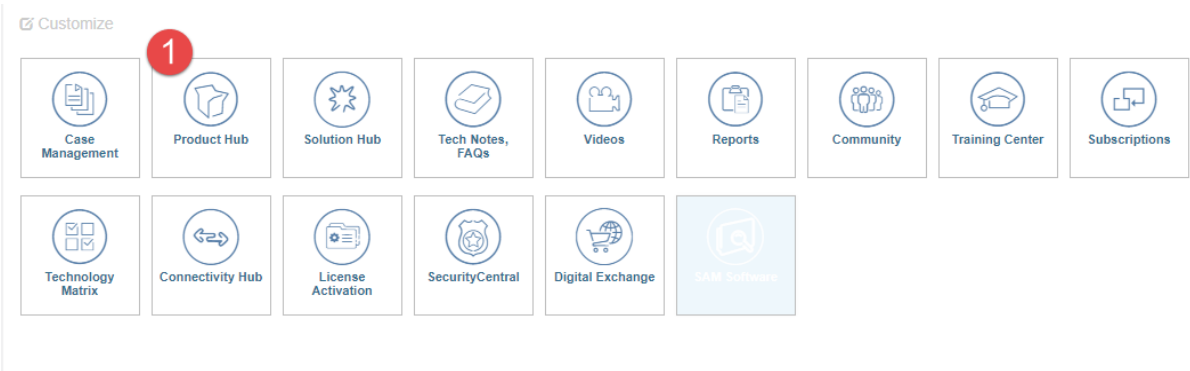
This Update also requires the Full Product installation, which is available separately under the 'Citect SCADA 2016' entry in the Product Downloads area..

Additional Info

Download Size
166.46 MB
Version
2016 Update 23 (Nov 2018)

SHA1
9C336ABAE0AED056D19BD3A444D132D85D5B25C3
MD5
03A3C7604F67915FEC189BD3F65392A1

4.3. Web Help



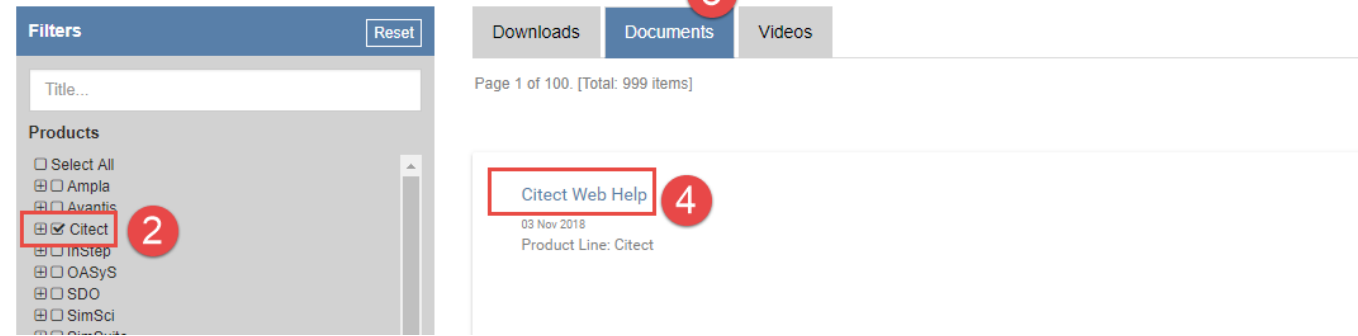
Product Hub

This page lists all product, Service Pack, Update and utility releases, including product documentation and videos. You can sort the columns and refine the list using the options in the left panel. Click the **Related Tech Notes, FAQs** button to view the Tech Notes and FAQs related to the selected products.

Important: Since Windows regards downloaded files as potentially unsafe, it will block the file from executing after it has been downloaded. Before unzipping the *.zip or mounting the *.iso file, unblock the file by right-clicking to access Properties, then click **Unblock**

Looking for Wonderware connectivity servers and Citect driver downloads? Click [HERE](#).

Looking for product bundles, Industry Applications and Aquis/Termis download? Click [HERE](#).



4.4. Product Life Cycle

Customize

1

Case Management

Product Hub

Solution Hub

Tech Notes, FAQs

Videos

Reports

Community

Training Center

Subscriptions

Technology Matrix

Connectivity Hub

License Activation

SecurityCentral

Digital Exchange

SAM Software

Product Hub

This page lists all product, Service Pack, Update and utility releases, including product documentation and videos. You can sort the columns and refine the list using the options in the left panel. Click the **Related Tech Notes, FAQs** button to view the Tech Notes and FAQs related to the selected products.

Important: Since Windows regards downloaded files as potentially unsafe, it will block the file from executing after it has been downloaded. Before unzipping the *.zip or mounting the *.iso file, unblock the file by right-clicking to access Properties, then click **Unblock**

Looking for Wonderware connectivity servers and Citect driver downloads? Click [HERE](#).

Looking for product bundles, Industry Applications and Aquis/Termis downloads? Click [HERE](#).

Important Links

2

Product Life Cycle

SimSci Bug List

Related Tech Notes, FAQs...

Favorites

Filters

Reset

Title...

Products

Select All

Ampla

Avantis

Citect

InStep

Downloads

Documents

Videos

Page 1 of 75. [Total: 750 items]

Sort By Date (Desc)

Intelligence 2017 Model For MES2017

01 Nov 2018

Modeling & Simulation Product Line - Wonderware

Select Product Line: ☼

Citect

3

AVEVA is committed to increasing the quality and functionality of its new products while addressing the needs of its customers using previously released versions.

Citect™ SCADA Product Support Lifecycle

Product Release	Release Date	Lifecycle Phase	Support
CitectSCADA 7.10 and earlier	1994 - 2008	Retired Functionally stable and obsolete	No maintenance development. No longer supported. Recommend upgrade to latest release.
CitectSCADA 7.20	Nov 2010	Mature	No maintenance development. Limited support until 31/12/2018. Recommend upgrade to latest release.
CitectSCADA 7.30*	Dec 2012	Mature	No maintenance development. Limited support until 31/12/2020. Recommend upgrade to latest release.

5. Connectivity Hub

5.1. Driver Web

[Customize](#)

Case Management

Product Hub

Solution Hub

Tech Notes, FAQs

Videos

Reports

Community

Training Center

Subscriptions

Technology Matrix

Connectivity Hub

License Activation

SecurityCentral

Digital Exchange

SAM Software

Connectivity Hub

This page lists all OI, DA and other connectivity applications, including product documentation and videos. You can sort the columns and refine the list using the filter button to view the Tech Notes and FAQs related to the selected products.

Important: Since Windows regards downloaded files as potentially unsafe, it will block the file from executing after it has been downloaded. Before unzipping, access Properties, then click **Unblock**.

Looking for product downloads? Click [HERE](#).

Looking for product bundles, Industry Applications and Aquis/Termis downloads? Click [HERE](#).

Filters

Reset

ABCLX

Products

Download Type

Device Manufacturer

Downloads

Documents

Videos

Page 1 of 1. [Total: 1 items]

ABCLX

Multiple versions and file types are available for this product. Click on the main product title to view the details.
27 Oct 2016
Version: 3.04.37.000 | Size: 7.11 MB | Product Line: Citect

«

<

1

>

»

ABCLX

3.04.37.000

Citect

6

Download

5

Read Me

Bookmark

Click on the "Read me" first before the "Download" option gets enabled

Previous Versions		
3.04.36.001	11 Jun 2015 9.71 MB	Bookmark Download Cloud
3.04.31.000	13 Apr 2014 9.87 MB	Bookmark Download Cloud
3.04.30.004	07 Aug 2013 9.67 MB	Bookmark Download Cloud
3.04.30.002	25 Jul 2013 9.67 MB	Bookmark Download Cloud
...

6. License Activation

6.1. License Generator

Customize

Case Management

Product Hub

Solution Hub

Tech Notes, FAQs

Videos

Reports

Community

Training Center

Subscriptions

Technology Matrix

Connectivity Hub

1

License Activation

SecurityCentral

Digital Exchange

2

SAM Software

License Activation

Wonderware

Spiral

2

Citect

3

License Generator

Help

CIUSafe Downloads

Floating License Manager Downloads

License Generator Form

Please enter your key serial number or activation id to generate your AuthCode

USB Key serial number

0480

 -

OR

Software key Activation Id

(Format: X-XXXX-XXXX-XXXX)

Submit

7. Tech Notes, FAQ

7.1. Knowledgebase

Customize

Case Management

Product Hub

Solution Hub

Tech Notes, FAQs

Videos

Reports

Community

Training Center

Subscriptions

Technology Matrix

Connectivity Hub

License Activation

SecurityCentral

Digital Exchange

SAM Software

Tech Notes, Tech Alerts, FAQs, Notifications

This page displays a list of knowledge base articles i.e. Tech Notes, Tech Alerts and FAQs etc. You can refine the list using various filter options on the left-hand side of the list.

For a global search use the main search bar at the top of the page.

Filters

Reset

Document # or Legacy #

webclient

Document Type

Select All

Tech Notes

Tech Alerts

FAQS

Notifications

Products

Select All

Ampla

Avantis

Citect

InStep

QASys

Page 1 of 2 [Total: 50 items]

Doc #

Title

Views

Last Modified

TN8502

WebClient may take over 20 minutes to fully load deployments when using Internet Explorer 9
Citect | Legacy #: 6418

0

Nov 6, 2018

TN6673

Installing / Running WebClient Without Admin Rights
Citect | Legacy #: 4467

0

Nov 6, 2018

TN6670

WebClient - Trusted Site Security Levels
Citect | Legacy #: 4464

0

Nov 6, 2018

TN6656

Selecting Default Printer - PC Specific (Great for WebClient)
Citect | Legacy #: 4450

0

Nov 6, 2018

TN6647

Unexpected Error; Quitting with webclient

0

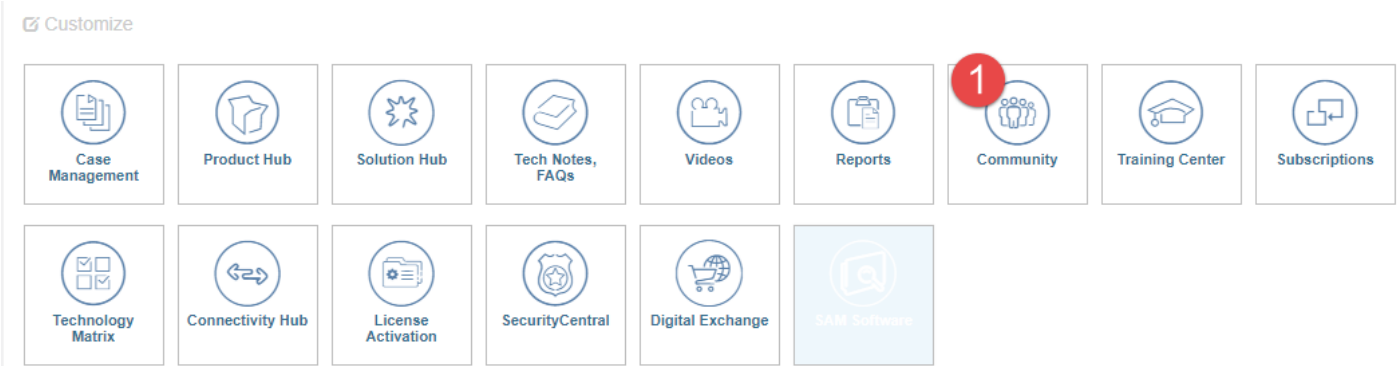
Nov 6, 2018

NOTE: You can also search with the legacy reference number e.g. if you have the old KB number Q6268. You can search in the Legacy reference field and search for the KB number without the Q i.e 6268.

AVEVA

8. Community

8.1. SCADA Toolbox



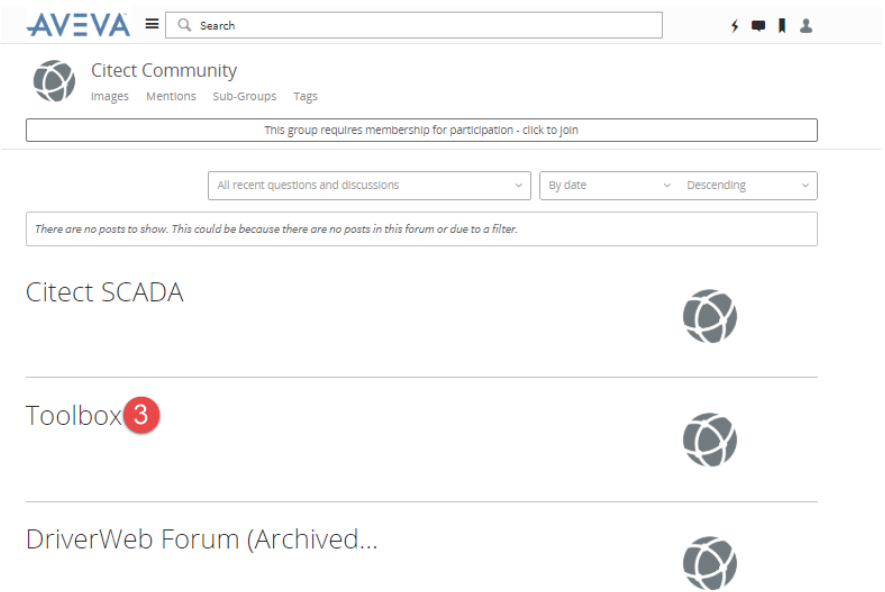
Select “Citect Community”



Wed, Nov 7 2018



Click on “Toolbox” to access the tools in the toolbox.



8.2. Ideas@Forum

“Ideas forum” is now superseded by a Discussion Forum”

Knowledge & Support Center

Customize

Case Management

Product Hub

Solution Hub

Tech Notes, FAQs

Videos

Reports

Community

Training Center

Subscriptions

Technology Matrix

Connectivity Hub

License Activation

SecurityCentral

Digital Exchange

SAM Software

Forums

AVEVA

Search

Welcome to the AVEVA Software Community Site

This site replaces forums.wonderware.com. This site allows discussion forums for members of the software...

Avantis Community Citect Community SimSci Community Industry Software Suites Wonderware Community All Groups

Sun, Nov 25 2018

Debra and 1 other joined AVEVA Software Community.

Like Comment 16 minutes ago

AVEVA

Search

Citect Community

images Mentions Sub-Groups Tags


This group requires membership for participation - click to join


All recent questions and discussions By date Descending

There are no posts to show. This could be because there are no posts in this forum or due to a filter.

Citect SCADA

AVEVA




[Return to GCS Web](#)
[Manage Subscriptions](#)
[Discussion Forum](#)
4

[+ New](#)

Sun, Nov 25 2018



Bappaditya in Citect SCADA
 Citect to SQL Server Connectivity.


Olivier replied:

Hi Bappaditya, The easiest way to get SQL Table data into Citect is via the SQL ADO Cicode functions. There is a good working example in the Example project, which illustrates how the data can be presented, and you can take a look at the cicode functions being called to make it work. Look at the page 'DatabaseAccess' from Graphics Builder. Have a look at the Cicode file 'DBAccess.ci'. You will see the function calls and how it can be achieved. (with 1 other reply)


Like 1 day ago More


[Leave](#)
[Email digest options](#)

- To start a new discussion, click on “New” button.
- You can search the old discussions via search section. Simply type in the topic name in the search field.
- You can also sort the discussion via date, recent discussion in ascending or descending order.




5


[Citect SCADA](#) > [Discussion Forum](#)
[More](#)
7
[+ New](#)

6

Welcome to the Discussion Forum!


0 Replies



Brad
Sun, Nov 18 2018 10:02 PM

Citect to SQL Server Connectivity.

2 Replies



Bappaditya
Sun, Nov 25 2018 9:34 PM

9. Technology Matrix

9.1. Compatibility Matrix

Customize

Case Management

Product Hub

Solution Hub

Tech Notes, FAQs

Videos

Reports

Community

Training Center

Subscriptions

Technology Matrix

Connectivity Hub

License Activation

SecurityCentral

Digital Exchange

SAM Software

Technology Matrix

AVEVA recognizes your business objectives to achieve speed and flexibility in industrial operations, which is why we aim to deliver software that is both flexible with your plant architecture and flexible with our other product solutions. Use the form below to browse for AVEVA products and verify that our software solutions fit your compatibility requirements. For a generated report of OS and database relationships across all products, [click here](#).

2

Citect

3

SCADA

4

SCADA 2018

SCADA 2016

SCADA 2015

SCADA 2015 SP1

SCADA V7.40 SP2

SCADA V7.40

SCADA V7.40 SP1

SCADA V7.30

SCADA V7.20

Name	Version	Release Date
Wonderware Model Driven MES Work Order Management 1.0.	1.0	2018-10-15
Wonderware Model Driven MES Job Management 1.0	1.0	2018-10-15
Wonderware WEI 2017	6.0	2018-09-11
Wonderware MES 2017	6.0	2018-08-17

Citect SCADA 2018

By Schneider Electric

Product Information

Vendor

Schneider Electric

Brand

Citect

Name

SCADA

Market Version

2018

Numeric Version

8.10

Architecture

x86

Release Date

2018-06-30

Support Lifecycle

Mainstream Support

Locale

en-us

Report Legend

Notes are available for an entry.

Definitions

Compatibility: Ability for a product to operate with a technology on the system.

Coexistence: Ability to install, configure, and run two products on the same machine.

Interoperability: Ability for two products to communicate through a common message protocol.

Not Tested: Certain updates are not tested because the affected software package is not normally found in environments with Wonderware software installed

Parent-Of: Parent - Child Relationship

Product Notes

What's New in Citect SCADA

Citect SCADA 2018 incorporates the following new or enhanced features:

- Situational Awareness Starter Project
- Additional Example Project
- Alarm Management
- Graphics Improvements
- Screen Profiles
- Equipment References
- Composite Genies
- Refresh Super Genie Associations
- Grid Column Resizing
- Display Name for Equipment
- Menu Configuration Enhancements
- Array Functions

OS Compatibility

5

- Windows 10 1607 Enterprise, IoT Enterprise LTSC !
- Windows 10 Enterprise !
- Windows 7 SP1 Enterprise !
- Windows 8 SP1 !
- Windows 8 !
- Windows 8.1 !
- Windows Server 2008 R2 SP1 Enterprise !
- Windows Server 2012 R2 Standard !
- Windows Server 2012 Standard !
- Windows Server 2016 Standard !

10. Security Central

You can get the latest Security Reports and vulnerability announcements from Security Central.

[Customize](#)

Case Management

Product Hub

Solution Hub

Tech Notes, FAQs

Videos

Reports

Community

Training Center

Subscriptions

Technology Matrix

Connectivity Hub

License Activation

SecurityCentral

Digital Exchange

SAM Software

Security Central

Security Central Supported Products

Cyber Security Updates

Policy & Guidelines

Select Product Line:

Citect

Posted	ID	Description
Nov 19, 2018	LFSEC00000134	AVEVA Software, LLC. ("AVEVA") has become aware of a vulnerability in a 3rd party component used within the <ul style="list-style-type: none">• Vijeo CitectTM v7.40• Vijeo Citect 2015• Citect SCADA v7.40• Citect SCADA 2015• Citect SCADA 2016 The vulnerability, if exploited, could result in Local Code Execution.
Jan 31, 2018	9134	Version 7.30, 7.40 of SCADA Expert Vijeo Citect / CitectSCADA Version 2015, 2016 of CitectSCADA Version 4.40, 4.50 of Vijeo Historian / Citect Historian Version 2016 of Citect-Historian Citect Anywhere
Jun 27, 2017	9082	Citect™ SCADA 2016 Alarm Adviser 2014 R2 SP1 (Patch 1-3 inclusive)

11. Contact Us

Global Customer Support


https://softwaresupportsp.schneider-electric.com/#/

AppsconfluenceSiebel Case DistributSalesforce - UnlimiteBugzilla Main PageVMware vCloud DireRealtime DashboardCases AssignedEngineer - Open caseSchnoogleCitect SCADA Help

AVEVA

1

Search...



Now Available! AVEVA Tech Support Mobile App
Stay in touch with your support team "on-the-go" with our new mobile app! Download our new Customer FIRST Support App from the Apple App Store for Apple devices, and Google Play for Android.

Announcements
Avantis.PRO 6.0.1 Release Annou

AVEVA

Search...

Select Product Line:

Select Product Line

2

Ampla

Avantis

Citect

Industry Software Suites

InStep

OASyS

AVEVA

Search...

Select Product Line:

Citect

Contact SCADA & MES Software Global Support

In partnership with our alliance of vendors and integrators, we offer you expert technical phone support. Our independent sales representatives and distribut Global Support Centre to ensure that issues are resolved in a timely manner.

For most issues, the best approach is to contact your local distributor or representative as they are often more familiar with your particular application. When ensure you have your contact details and site number to hand as the Support Engineer will ask you for these when you call.

Support Hours:

Customer FIRST Standard, customers: Monday to Friday, 9am - 5pm in your local time

Customer FIRST Premium or Elite, customers: 24/7 support for emergency issues. (Outside normal business hours, dial the toll free number for your regic

North America/Latin America

Europe,Middle East & Africa(EMEA)

Asia Pacific(APAC)

If you have any technical queries relating to our products, please contact citect.support@schneider-electric.com

12. How to Videos

Customize

Case Management

Product Hub

Solution Hub

Tech Notes, FAQs

Videos

Reports

Community

Training Center

Subscriptions

Technology Matrix

Connectivity Hub

License Activation

SecurityCentral

Digital Exchange

SAM Software

Filters

Title...

Category Type

☐ Select All

☐ Success Stories

☐ Webinars

☐ Tech Support Video

☐ Other

Products

☐ Ampla

☐ Avantis

☒ Citect

☐ InStep

☐ OASys

☐ SDO

☐ SimSci

☐ SimSuite

Reset

Tech Support Video

CS2018 Release

Citect

Jun 25, 2018

Introducing Citect SCADA 2018

Citect

Jun 25, 2018

Alarm Adviser Server Installation (1/3)

Citect

Jun 22, 2018

Alarm Adviser Collector Installation (2/3)

Citect

Jun 22, 2018

See More

13. Subscription

You can register for notifications when new downloads, videos, documentation, etc have been published. When content for your subscription changes, you will receive an Email notification.

To subscribe to Tech Notes, FAQs, Tech Alerts and Notifications, navigate to the [Tech Notes, FAQs page](#), open an article, and subscribe to the specific **article**, the **document type**, or the **product** covered by the article.

Customize

Case Management

Product Hub

Solution Hub

Tech Notes, FAQs

Videos

Reports

Community

Training Center

Subscriptions

Technology Matrix

Connectivity Hub

License Activation

SecurityCentral

Digital Exchange

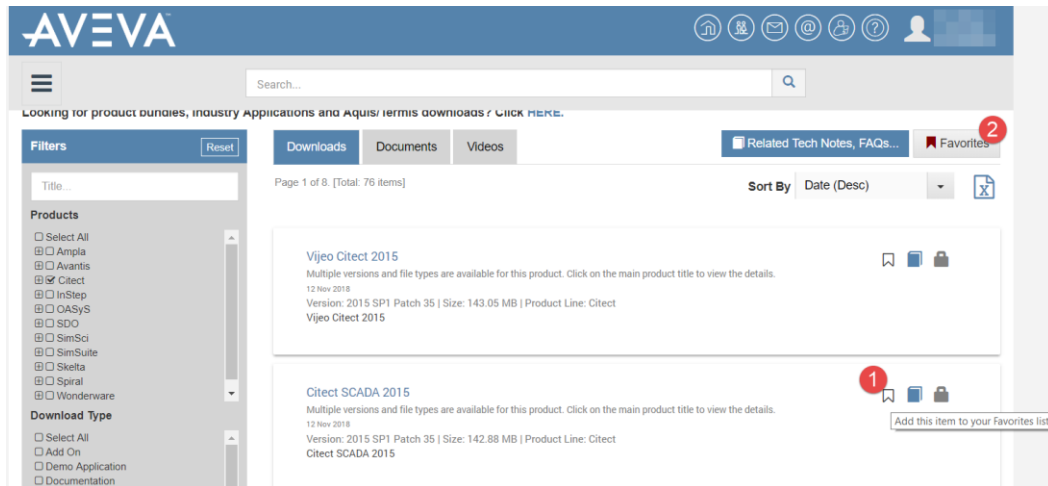
SAM Software

14. Tips & Tricks

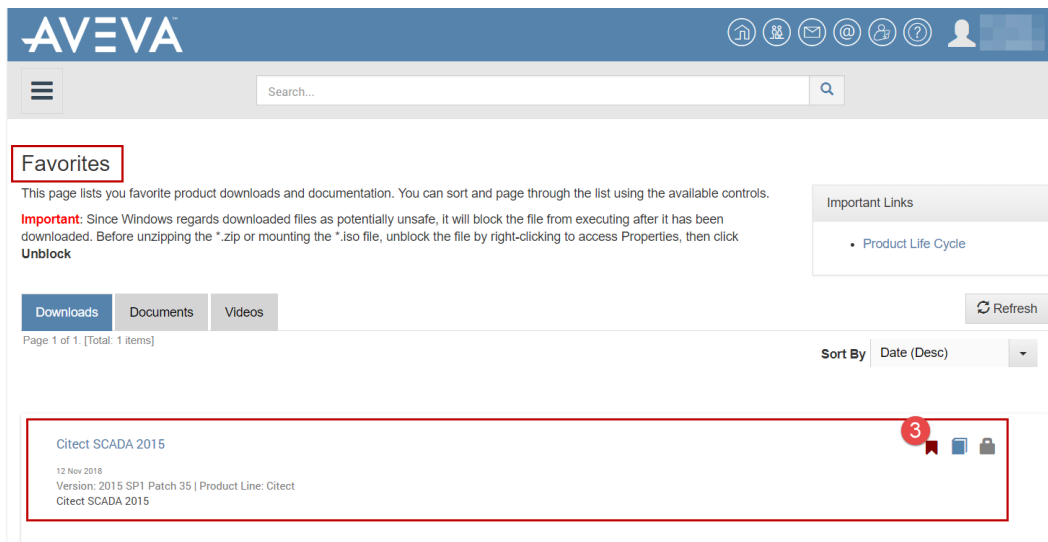
14.1. Add download/document its as “Favourties”

To enable quick access, it is possible to flag download/document items as “Favourites”.

1. Add an item to the list of favourites by clicking on the flag icon. Once added the bookmark colour will change to red indicating the selected item has been added to the list of favourites.



2. To access items flagged as “Favourites”, click on the Favourites button and the selected items will be presented on a new page.
3. To remove an item from the list of Favourites, click on the Red Flag icon and the selected item will be removed from quick access.



14.2. Search for drivers via Manufacture

Connectivity Hub provides option to apply a hardware vendor based filter. This makes it easier to find drivers for the PLC hardware Citect will be communicating with. In the example below, we are searching for Citect drivers suitable for Allen Bradley PLC's, to apply this filter

4. Select Citect from "Products"
5. Select Drivers from "Download Type"
6. Select Allen Bradley from "Device Manufacturer"
7. Click on the Apply button to set and apply this filter

Connectivity Hub

This page lists all OI, DA and other connectivity applications, including product documentation and videos. You can sort the columns and refine the list using the options in the left panel. Click the **Related Tech Notes, FAQs** button to view the Tech Notes and FAQs related to the selected products.

Important: Since Windows regards downloaded files as potentially unsafe, it will block the file from executing after it has been downloaded. Before unzipping the *.zip of mounting the *.iso file, unblock the file by right-clicking to access Properties, then click **Unblock**.

Looking for product downloads? Click [HERE](#).

Looking for product bundles, Industry Applications and Aquis/Termis downloads? Click [HERE](#).

Filters Reset

Downloads **Documents** **Videos** Related Tech Notes, FAQs... Favorites

Page 1 of 2 (Total: 14 items)

5 Sort By **Date (Desc)** **6**

Products

- ☐ Select All
- ☒ Citect **1**
- ☐ Wonderware

Download Type

- ☐ Select All
- ☐ Documentation
- ☒ Drivers **2**
- ☐ Full Product
- ☐ Script Function, Utility

Device Manufacturer

- ☐ Select All
- ☐ ABB
- ☐ ABB Kent Taylor
- ☐ Advantech
- ☒ Allen Bradley **3**
- ☐ Ampcontrol
- ☐ Applcom
- ☐ Beckhoff
- ☐ Bernecker and Rainer

Date Range

Start Date

End Date

4 **Apply**

ABMLXEIP
Multiple versions and file types are available for this product. Click on the main product title to view the details.
12 Sep 2018
Version: 1.03.01.000 | Size: 6.87 MB | Product Line: Citect

ABCLX
Multiple versions and file types are available for this product. Click on the main product title to view the details.
27 Oct 2016
Version: 3.04.37.000 | Size: 7.11 MB | Product Line: Citect

OPCLX
Multiple versions and file types are available for this product. Click on the main product title to view the details.
02 Mar 2016
Version: 1.00.01.000 | Size: 5.78 MB | Product Line: Citect

ABRSLINX
Multiple versions and file types are available for this product. Click on the main product title to view the details.
02 Mar 2016
Version: 1.02.19.000 | Size: 6.64 MB | Product Line: Citect

8. It is possible to sort the filtered list. Available sorting options can be accessed from the dropdown next to "Sort By" field.

9. A filtered list can be exported to excel by clicking on the excel icon

	A	B	C	D	E	F
1	Title	Download Url	ReadMe Url	Version	ProductLine	Created Date
2	ABMLXEIP	https://softwaresupportsp.schneider-electric.com/#/connectivity		1.03.01.000	Citect	9/12/2018 7:43:46 AM
3	ABCLX	https://softwaresupportsp.schneider-electric.com/#/connectivity	https://gcsresource.schneider-electric.com/Citect/read%20me/	3.04.37.000	Citect	10/27/2016 2:45:56 AM
4	OPCLX	https://softwaresupportsp.schneider-electric.com/#/connectivity	https://gcsresource.schneider-electric.com/Citect/read%20me/	1.00.01.000	Citect	3/2/2016 7:12:31 AM
5	ABRSLINX	https://softwaresupportsp.schneider-electric.com/#/connectivity	https://gcsresource.schneider-electric.com/Citect/read%20me/	1.02.19.000	Citect	3/2/2016 7:12:30 AM
6	ABTCP	https://softwaresupportsp.schneider-electric.com/#/connectivity	https://gcsresource.schneider-electric.com/Citect/read%20me/	2.06.13.000	Citect	3/2/2016 7:12:30 AM
7	ABDF1FD	https://softwaresupportsp.schneider-electric.com/#/connectivity	https://gcsresource.schneider-electric.com/Citect/read%20me/	1.02.04.000	Citect	3/2/2016 7:12:29 AM
8	KE	https://softwaresupportsp.schneider-electric.com/#/connectivity	https://gcsresource.schneider-electric.com/Citect/read%20me/	2.01.09.001	Citect	6/11/2015 7:34:58 AM
9	SSTAB	https://softwaresupportsp.schneider-electric.com/#/connectivity	https://gcsresource.schneider-electric.com/Citect/read%20me/	2.05.09.001	Citect	8/4/2010 3:54:58 PM
10	CIKT	https://softwaresupportsp.schneider-electric.com/#/connectivity	https://gcsresource.schneider-electric.com/Citect/read%20me/	2.02.12.000	Citect	8/4/2010 3:36:44 PM
11	STARLOG	https://softwaresupportsp.schneider-electric.com/#/connectivity	https://gcsresource.schneider-electric.com/Citect/read%20me/	2.00.01.000	Citect	11/28/2008 1:51:07 PM
12	ABEI	https://softwaresupportsp.schneider-electric.com/#/connectivity	https://gcsresource.schneider-electric.com/Citect/read%20me/	2.01.02.000	Citect	11/27/2008 3:05:49 PM
13	ABKT	https://softwaresupportsp.schneider-electric.com/#/connectivity	https://gcsresource.schneider-electric.com/Citect/read%20me/	2.01.02.000	Citect	11/27/2008 1:27:40 PM
14	ABLOGIX	https://softwaresupportsp.schneider-electric.com/#/connectivity	https://gcsresource.schneider-electric.com/Citect/read%20me/	2.00.09.002	Citect	2/7/2005 12:46:15 PM
15	ABLOGIX	https://softwaresupportsp.schneider-electric.com/#/connectivity	https://gcsresource.schneider-electric.com/Citect/read%20me/	2.00.11.003	Citect	2/7/2005 12:46:15 PM
16						

© 2018 AVEVA SOLUTIONS LIMITED. ALL RIGHTS RESERVED.
AVEVA SOLUTIONS LIMITED IS OWNED BY AVEVA GROUP PLC. AVEVA, THE AVEVA
LOGOS AND AVEVA PRODUCT NAMES ARE TRADEMARKS OR REGISTERED
TRADEMARKS OF AVEVA GROUP PLC OR ITS SUBSIDIARIES IN THE UNITED
KINGDOM AND OTHER COUNTRIES. OTHER BRANDS AND PRODUCTS NAMES
ARE THE TRADEMARKS OF THEIR RESPECTIVE COMPANIES.

AVEVA SOLUTIONS LIMITED
HIGH CROSS MADINGLEY ROAD
CAMBRIDGE CB3 0HB
TEL +44 (0)1223 556655
FAX +44 (0)1223 556666

AVEVA.COM



AVEVA™