

## AVEVA customer support

### Americas

|                        | AVEVA                                    | AVEVA PI System Support |
|------------------------|------------------------------------------|-------------------------|
| Canada                 | +19496398500<br>+18009663371 (toll free) | +15144930663            |
| USA                    | +19496398500<br>+18009663371 (toll free) | +15102975828            |
| Argentina              | +08006662639                             | +541152793399           |
| Brasil                 | +551130535046                            | +551131975930           |
| Chile                  | +56233045643                             | +56233045643            |
| Colombia               | +018005189530                            | +018005189530           |
| Mexico                 | +0018665220285                           | +525527895433           |
| Peru                   | +19496398500                             | +19496398500            |
| Country not Specified: | +19496398500                             | +15102975828            |

### APAC (Asia-Pacific)

|                        | AVEVA                        | AVEVA PI System Support       |
|------------------------|------------------------------|-------------------------------|
| Australia              | +1300131631 (toll free)      | +61892829220                  |
| China                  | 4006868214                   | 4000072751                    |
| India                  | +0008004402375 (toll free)   | +6563749164                   |
| Indonesia              | 0018030160121 (toll free)    | +6563749164                   |
| Japan                  | +81345786850<br>+81345107710 | +81345201593                  |
| Malaysia               | 1800819356 (toll free)       | +6563749164                   |
| New Zealand            | +0800880026                  | +6563749164                   |
| Singapore              | 8001206238 (toll free)       | +6563749164                   |
| South Korea            | +80045003457                 | +827079146300 (Korean prompt) |
| Philippines            | 180011143059                 | +6564700370                   |
| Taiwan                 | 00801136918                  | +6564700370                   |
| Thailand               | 001800013332                 | +6564700370                   |
| Country not Specified: | +3903321844555               | +3903321844555                |

## EMEA (Europe-Middle East-Africa)

|                        | AVEVA Support                  | AVEVA PI System Support                                                      |
|------------------------|--------------------------------|------------------------------------------------------------------------------|
| Belgium                | +3903321844555<br>+32080049318 | +4969951555333                                                               |
| Czech Republic         | +3903321844555<br>800142881    | 800143981                                                                    |
| Denmark                | 80250944<br>448885670          | +4969951555333                                                               |
| Finland                | 0800913065<br>+460406680310    | +4969951555333                                                               |
| France                 | 0805638084                     | +33159020486                                                                 |
| Germany                | 08007235337 (toll free)        | +4969951555333 (English, German prompts),<br>+4969951555335 (German prompts) |
| Greece                 | 00800129289                    | +4969951555333                                                               |
| Hungary                | 0680018490                     | 800600536 (local)                                                            |
| Ireland                | 1800930211 (toll free)         | +4969951555333                                                               |
| Israel                 | 800142881 (toll free)          | 1809344118 (toll free)                                                       |
| Italy                  | +3903321844620                 | +3903321845069                                                               |
| Latvia                 | +37167381617                   | +4969951555333                                                               |
| Luxembourg             | 80024599                       | +4969951555333                                                               |
| Netherlands            | 08000221949 (toll free)        | +4969951555333                                                               |
| Norway                 | 80017507 (toll free)           | +4969951555333                                                               |
| Poland                 | 8001211782 (toll free)         | +420576201999                                                                |
| Portugal               | 800855794                      | +4969951555333                                                               |
| Saudi Arabia           | 8008110505                     | 08001263653                                                                  |
| South Africa           | 0800999817                     | +4969951555333                                                               |
| Spain                  | 800600981                      | +34919059200                                                                 |
| Sweden                 | 0200880359<br>040384455        | +4969951555333                                                               |
| Switzerland            | 0800007177                     | +4969951555333                                                               |
| Turkey                 | +902165105555                  | +4969951555333                                                               |
| UAE/Dubai              | +971044540777                  | +97144540747                                                                 |
| United Kingdom         | 08003769218                    | +442070873361                                                                |
| Country not Specified: | +3903321844555                 | +3903321845069                                                               |